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# Corona Information

## For Parents and Guardians

Dear Parents and Guardians,

So that education and childcare succeed in the best possible way even in coronavirus times, good collaboration between parents, teachers, children and young people is required.

With the answers in this folder, we would like to help to eliminate uncertainties and provide you with an overview of the current coronavirus-related measures in pre-school facilities, crèches and after-school childcare centres.

If you have any further questions, please contact the teachers at your educational facility. They will be pleased to assist where possible or will refer you to corresponding organisations.

Together with you, we would like to accompany your child safely through the crisis.

## GENERAL QUESTIONS

### **Are pre-school facilities, crèches and after-school childcare centres open?**

#### **Are closures to be expected?**

Pre-school facilities, crèches, after-school childcare centres and schools are open. A closure of educational facilities is not envisaged and will be initiated only via the district administration authority in substantiated individual cases.

### **How are the current coronavirus measures regulated?**

Coronavirus-related measures are regulated by a traffic light system.

### **Where can I find an overview of the traffic light colours and the associated measures?**

The coronavirus traffic light for elementary teaching facilities can be found on the noticeboard in your pre-school facility, your crèche or your after-school childcare centre.

### **Can children be looked after at home in the compulsory pre-school year because of coronavirus?**

Attendance of a pre-school facility is compulsory. However, staying away is possible when the traffic light is red.

### **How is it ensured that I receive all the relevant information promptly?**

Please provide your current contact details and as a precautionary measure also your digital contact options so that you can be easily reached by the educational facility at any time.

## ENTERING AND SPENDING TIME IN CHILDREN'S EDUCATION AND CHILDCARE FACILITIES

### **What do I need to note when I accompany my child to the facility or collect him or her from there?**

Bringing and collecting your child must be largely restricted to the foyer area. To avoid gatherings of people, you must leave the facility again as quickly as possible.

### **What hygiene measures do I need to comply with?**

You must disinfect your hands when entering the facility, wear mouth-and-nose protection and observe social distancing (of at least one metre).

### **Can I accompany my child as he or she settles in?**

Yes, children may and should (!) be accompanied by a reference person during the settling-in phase, even in the current times. The details about how this is currently managed can be obtained from the teachers on site.

### **When may I not bring my child to the pre-school facility, crèche or the after-school childcare centre?**

Please do not come to the facility under any circumstances if you do not feel well.

## ATTENDING THE CHILDREN'S EDUCATION AND CHILDCARE FACILITY

### **In what cases may my child not attend the facility?**

If your child feels ill, has a high temperature (37.5 degrees or more), suffers from respiratory problems (e.g. shortness of breath, trouble with swallowing) and/or has stomach or intestinal problems, he or she may not come to the educational facility.

### **Where can I obtain information if I have questions regarding the health of my child?**

As a fundamental rule, the explanations of the medical service are valid for sick children in municipal facilities. These can be found in the manual on display in the facilities:

*Health in childcare*

*Chapter: The sick child*

## HOW TO DEAL WITH CORONAVIRUS AT HOME

### **What can I do in order to support the coronavirus measures of the pre-school facility, the crèche or the after-school childcare centre at home?**

The hygiene measures (washing hands, etc.) should also become a routine in your everyday family life. Be aware of your role as an example to your child.

### **Should I talk to my child about the current coronavirus situation?**

Yes, take up the subject. Speak to your child in a language appropriate to his or her age about the current situation and stay calm as much as possible.

### **My child is worried, how do I handle this?**

Please take your child's worries seriously. Listen to your child and address his or her questions. Convey to your child the certainty that we can all actively contribute to protecting ourselves.

### **How can I teach my child knowledge about the coronavirus?**

Age-appropriate factual knowledge can be found in numerous media (picture books, video clips, etc.). The teachers of your education facility will be pleased to advise you in the search for a suitable medium.

### **Can and should I prepare myself and my family for a potential quarantine situation?**

The time of a prescribed quarantine constitutes a challenge for the entire family. Preventive considerations are helpful in order to cope with such a time in a positive way. Think about what you can give your child to keep him or her well occupied in this time.

Communication options with family, friends, the education facility etc. should already be considered in advance.